

Operationalizing Microsoft 365 Security



Agenda

Overview | Policies, Policy Baselines & Solution Baselines

Create & import base policies

Configure Security Baselines

Assign policies & Policy Baselines

Configure Solution Baselines

Reporting & remediation





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Started in the world of help desk.

Moved into training for RMM SaaS products.

9+ years of training in the MSP space.

Utahn by birth, Pittsburgher by proximity.

Your advocate and ally for all things Nerdio knowledge.

Centralizing management

Using policies and baselines to build a top-down approach to configuration and ongoing management

Policies

- Manipulate and/or report on endpoints themselves
- Created/maintained at the MSP/Global level and cascaded to the customer account level
- Can be grouped together to expedite assignment

Policy Baselines

- Manipulate and/or report on endpoints themselves
- Created / maintained at the MSP/Global level and cascaded to the customer account level
- A collection of individual policies grouped together

Solution Baselines

- Manipulate and/or report on the solutions in use on an endpoint
- Created/maintained at the MSP/Global level
- Used to operationalize the Microsoft 365 tools in a scalable, predictable way

Assignment options

Putting policies and baselines into action

Enforced policies and baselines

- Assigned to customer accounts
- Synced and enforced if the sync type is set to auto
- Enforced policies with a manual sync type can be published on an as-needed basis

Report-only policies and baselines

- Used to track configuration drift
- Simplifies identifying customer endpoints that differ from the baseline status
- Operate on an always-on, ongoing basis



Let's do it!

Live Demo

- Create & Import base policies
- Configure Security & Policy Baselines
- Assign Policies & Policy Baselines
- Configure Solution Baselines
- Reporting & Remediation





Stay in touch!



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